

Strategy & Engagement Group Precis of the meeting held on 3 May 2019 2018

1. Welcome

Summary of the meeting between Chair of the Group, the Head of External Engagement and Director of Communications and Engagement. The group's focus will now move from organisational strategy to Engagement.

2. Review of purpose of the group

To set the approach to membership engagement and receive an overview of the Trust's approach to external engagement. Discussions included working relations between the Council of Governors and the Patient Experience User Groups. Elements of the implementation of the strategy will that will require engagement activity over the next 12-18 months will be Emergency Care and the Elective Care Centres.

3. Terms of Reference

The Trust's Patient Experience Engagement Officer will join the group. Meetings will now be held bi-monthly. Minutes will still be sent out to all Governors and, a short precis will be provided for the Council of Governors meeting.

4. Next meeting

TBC – new venue being sought following agreement to move to bi-monthly meetings.