



EpicEPR Update to Council of Governors

Date 27.03.2025

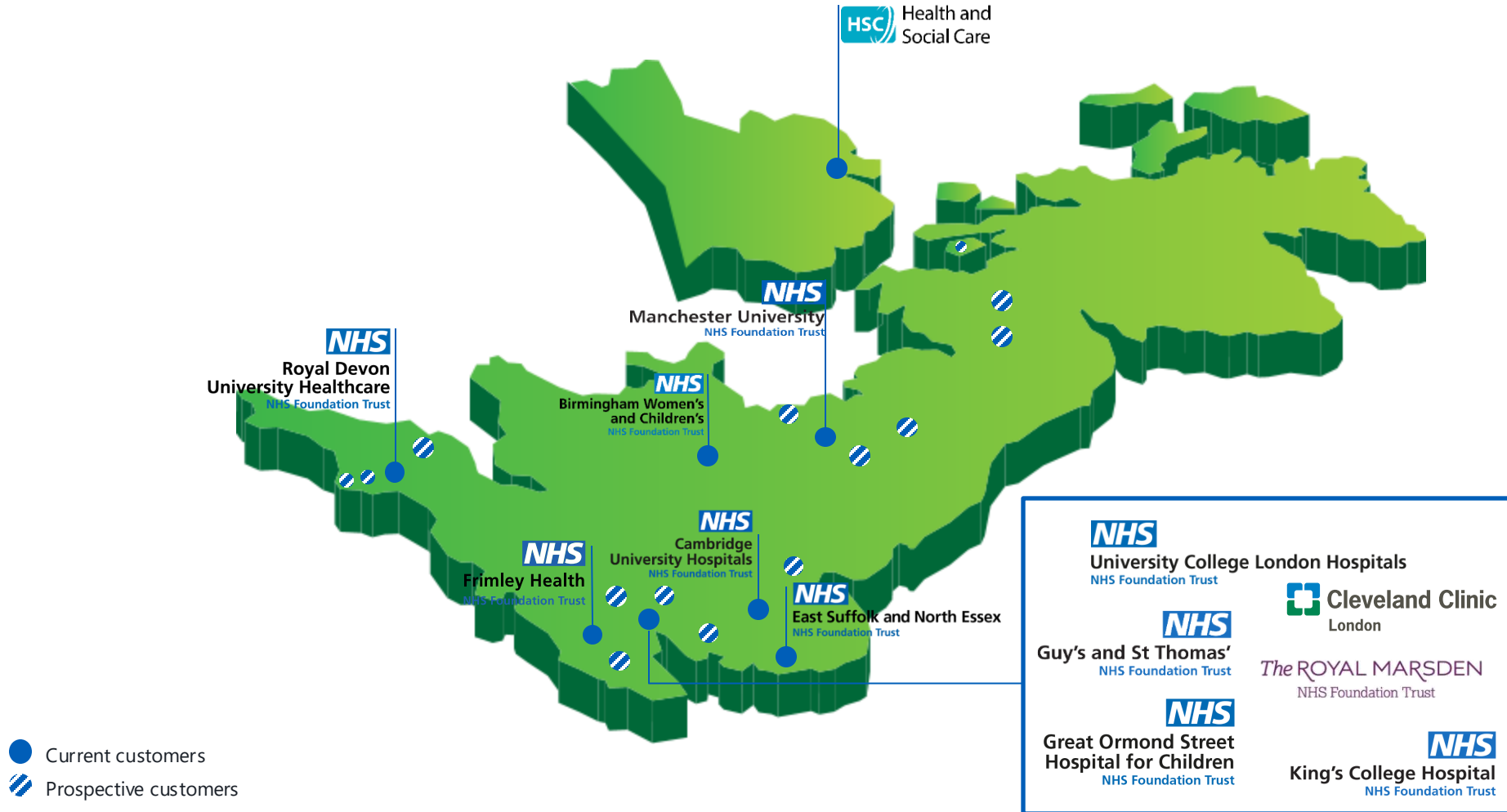
EPR Programme Team update

About EpicEPR

- The biggest single change that ESNEFT has ever seen
- Single electronic patient record and single processes across acute and community hospital services
- Replacing existing systems and paper records
- Supporting more timely communication between clinicians
- Safer care through consistent information and built-in alerting
- Better patient experience through MyChart
- Will be used across ESNEFT in all acute services from 2 October



United Kingdom community



One system supporting our staff to provide high quality, safe care to every patient: time matters



United Kingdom Epic Community Members



Cleveland Clinic
London



HSC Health and Social Care
in Northern Ireland

The **ROYAL MARSDEN**
NHS Foundation Trust

Cambridge University Hospitals **NHS**
NHS Foundation Trust

NHS
University College London Hospitals
NHS Foundation Trust

NHS
Birmingham Women's
and Children's
NHS Foundation Trust

NHS
Royal National
Orthopaedic Hospital
NHS Trust

NHS
Frimley Health
NHS Foundation Trust

NHS
Great Ormond Street
Hospital for Children
NHS Foundation Trust

NHS
University Hospitals
Plymouth
NHS Trust

NHS
Torbay and South Devon
NHS Foundation Trust

NHS
Royal Devon
University Healthcare
NHS Foundation Trust

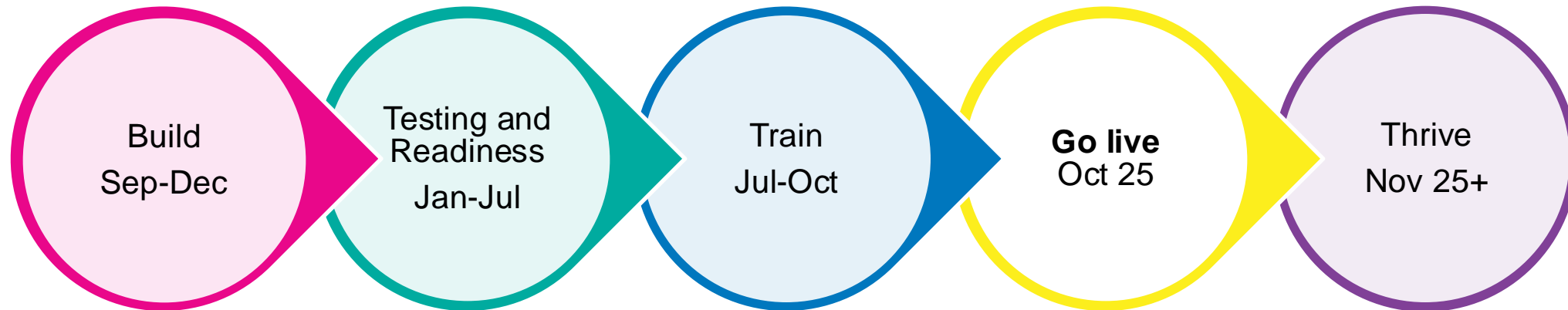
NHS
East Suffolk and
North Essex
NHS Foundation Trust

NHS
Manchester University
NHS Foundation Trust

NHS
King's College Hospital
NHS Foundation Trust

NHS
Guy's and St Thomas'
NHS Foundation Trust

Current progress



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Benefits for patients

Improved Access to Health Information:

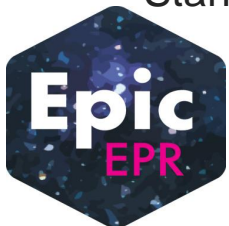
- Real-time access to medical records through MyChart
- Enhanced communication with healthcare providers

Better Care Coordination:

- Integration of patient data across different care settings
- Reduced duplication of tests and procedures
- Appointment reminders to address DNA's

Enhanced Safety and Quality of Care:

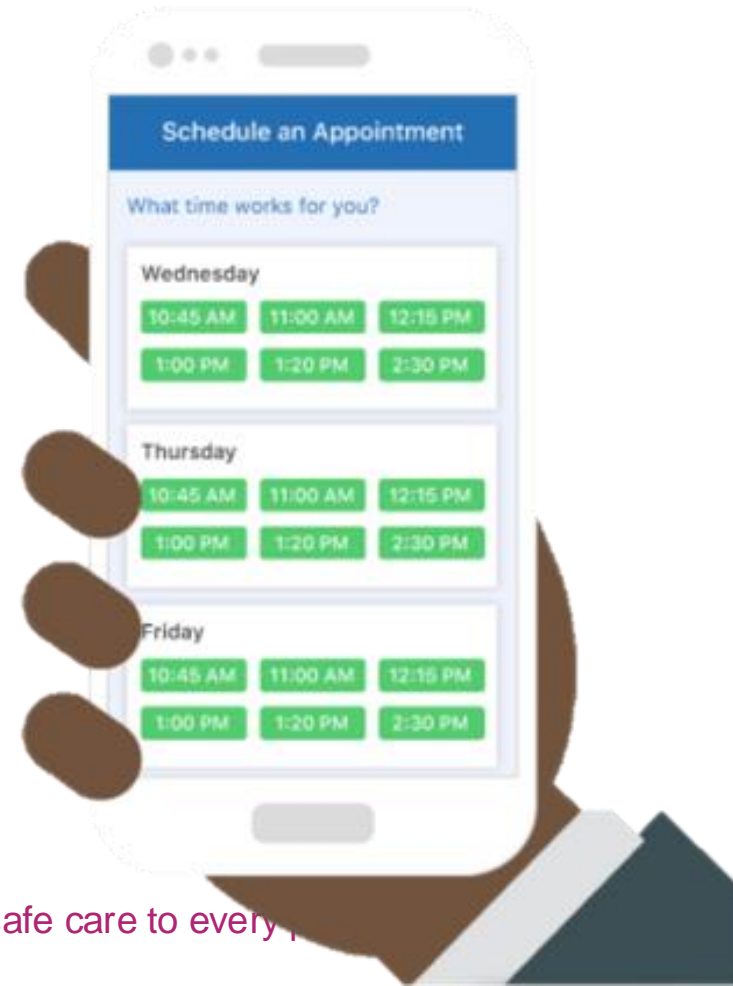
- Reduction in medication errors
- Standardised care pathways



MyChart

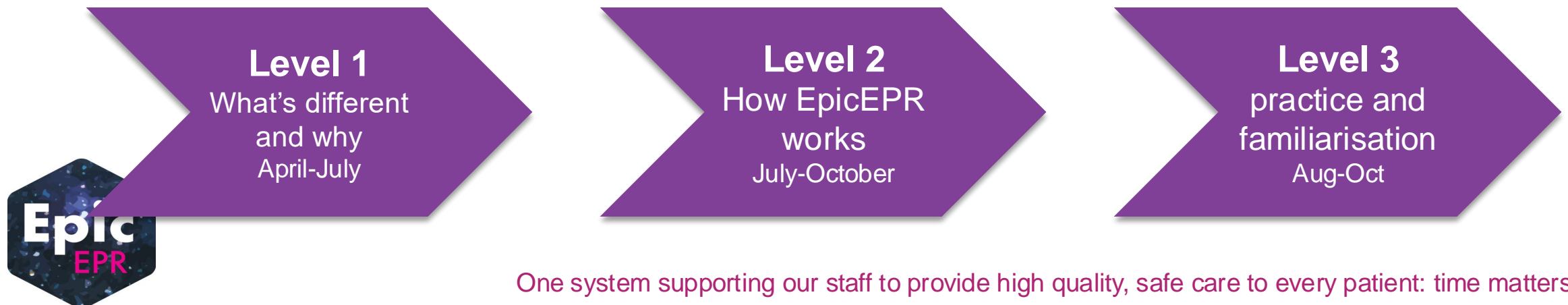
MyChart by **Epic**

- The Epic MyChart app and website lets patients securely access parts their health record, giving them more visibility and control over their care. We are not forcing patients to use MyChart.
- MyChart is used by the rest of the UK Epic Community
- Key features include:
 - Appointment scheduling and open scheduling
 - Short notice cancellation appointments
 - Results
 - Video visits
 - Clinician to patient messaging
 - Visibility of correspondence



Working with people

- The biggest single programme of staff engagement and involvement ever undertaken as ESNEFT - Involved over 1,000 ESNEFT staff in the design and development of our EpicEPR since June
- Our EpicEPR Ambassadors will work to communicate the impacts of the project with their teams – 10% of our organisation will be Ambassadors
- This is a primarily staff-focused approach because patients should only feel benefits, rather than changes, however patients and their representative have been involved in MyChart
- EpicEPR Education supports staff to understand the change ahead of go-live



One system supporting our staff to provide high quality, safe care to every patient: time matters

Supporting the “Left Shift”

EpicEPR supports integrated, patient-centred, efficient healthcare

MyChart

Allows individuals to access their health records, communicate with healthcare providers, and manage appointments.

Empowers patients to take an active role in their healthcare, aligning with the focus on self-care and preventive measures

Care Everywhere

Facilitates the sharing of patient information across different healthcare systems, ensuring continuity of care and better coordination among providers

EpicCare Ambulatory

Supports outpatient care by providing tools for managing patient visits, documentation, and follow-up care.

Enhances efficiency and helps in delivering integrated care

Other supporting tools

Telehealth and remote monitoring capabilities

Virtual consultations and follow-ups

Home-based care plans and self-management

Continuity of Care with our partners

Epic integrates patient records across different care settings, ensuring that all healthcare providers have access to the same up-to-date information. This improves coordination and continuity of care, especially for patients with complex needs.

EpicCare Link:

- Piloting secure portal for sharing patient information with external providers – two GP practices from October
- Real-time access to patient records, test results, and referral statuses

EpicCare Everywhere

- Exchanges patient information with other UK Community Epic sites
- Including Addenbrookes, GOSH, Royal Marsden, UCLH



Questions?



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